

## CO26--Appendix A    Phase 2 Revisions List    September 26, 2007

### Functional Area: Agency Specific

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 114	Phase II Agency Specific - KCM ACCESS - card-not-present	SEA-01629
RFCS RFI 241	Phase II GAK - WSF-03 Multirides visibility	SEA-03335
RFCS RFI 241	Phase II GAK - WSF-04 GAK Operational Mode	SEA-03335
RFCS RFI 241	Phase II GAK - WSF-30 Turnstile processing time	SEA-03335
RFCS RFI 243	Phase II PFTPu - WSF-08 PFTP Integration	SEA-03337
RFCS RFI 244	Phase II GAK - WSF-16 Single Tag Redemption at Partech	SEA-03346
RFCS RFI 244	Phase II Product Rules - WSF-19 Multiple Multirides accepted	SEA-03346
RFCS RFI 244	Phase II Product Rules - WSF-20 Product Passback	SEA-03346
RFCS RFI 252	Phase II Agency Specific-KCM ACCESS ACC-003 KCM ACCESS - Eligibility Expiration Date	SEA-03365
RFCS RFI 252	Phase II Agency Specific-KCM ACCESS ACC-004 KCM ACCESS - Pass Sales File Missing Data	SEA-03365
RFCS RFI 252	Phase II Agency Specific-KCM ACCESS ACC-006 Call Center processing of ACCESS pass flow	SEA-03365
RFCS RFI 252	Phase II Agency Specific-KCM ACCESS ACC-007 KCM ACCESS Pass Sales File - Missing Data Fields	SEA-03365
RFCS RFI 384	Phase II Agency-Specific - WSF Desktop GAK Reader	SEA-03777

### Functional Area: Agency Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 233	Phase II Agency Website - AGW-006 Agency Website Login Cursor Not Active	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-133 Agency Website Login Graphics Problem	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-135 Search for Work Order (Advanced Search) - Date Created	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-084 New Card Order - Ordering Party	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-033 Search for Work Order (Advanced Search) - Order Status	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-085 New Card Order - To Be Fulfilled By	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-094 New Card Order - Packing Slip & Mailing Labels	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-097 New Card Order - Missing State Field	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-099 New Card Order - Send for Authorization Buttong	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-105 Approve Card Orders - Available Tabs	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-106 Approve Card Orders - Rebates	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-120 View Inventory - Sub-location	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-124 Card Inventory - Inventory at the device level	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-136 Advanced search - results	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-014 Advanced search - incorrect behavior	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-137 Block/Unblock single card - graphics and text	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-063 Unblocking a card	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-101 Card order details - Special handling instructions	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-008 Message Text - Account is blocked	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-089 New Card Order - Card types	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-091 New Card Order - Order Quantity	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-107 Global - Left navigation titles and screen titles do not match	SEA-03284
RFCS RFI 233	Phase II Agency Website - AGW-109 Supplier Card Order Details - Shipped Date	SEA-03284
RFCS RFI 235	Phase II Agency Website - AGW-021 Search function - Card Serial Number Search	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-110 Supplier Card Order Details - default number of lines	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-007 Customer Service Contact - Phone Number format	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-079 Global - Ditzels	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-019 Advanced search - Business Account Name Wildcard	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-023 Search Results - Customers with Registered Cards	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-025 Advanced search - include multiple order types	SEA-03349

## Functional Area: Agency Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 235	Phase II Agency Website - AGW-026 Advanced Search Results - Work Order Number	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-029 Advanced Search - Work Order	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-138 Block/Unblock single card - Confirmation	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-119 View Inventory - Add searches	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-121 View Inventory - Add Quantity to list	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-118 View Inventory - Eliminate method of inventory movement	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-115 Accepting the shipment of a rejected order	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-149 File Upload Permissions - ACCESS files	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-150 Card Order Details - Ship Date	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-011 Agency Website - Title Field	SEA-03349
RFCS RFI 235	Phase II Agency Website - AGW-017 View customer transaction history - Customer Name Search	SEA-03349
RFCS RFI 291	Phase II KB - KB-005 Knowledge Base - Feedback - Provide view of query feedback	SEA-03479
RFCS RFI 291	Phase II KB - KB-007 Knowledge Base - Add/Modify - Retain KB entries when error occurs	SEA-03479
RFCS RFI 291	Phase II KB - KB-008 Knowledge Base - Add/Modify - Multi-topic/Sub-topic additions	SEA-03479
RFCS RFI 291	Phase II KB - KB-001 Knowledge Base - Search - KB Search features not full-featured	SEA-03479
RFCS RFI 291	Phase II KB - KB-004 Knowledge Base - Feedback - Add reason to solution results request	SEA-03479
RFCS RFI 297	Phase II Agency Website - AGW-151 Card Ordering - Card Order Details	SEA-03507
RFCS RFI 297	Phase II Agency Website - AGW-046 System generates excess work orders	SEA-03507
RFCS RFI 297	Phase II Agency Website - AGW-142 Process for taking cards out of service	SEA-03507
RFCS RFI 309	Phase II Agency Website - ACC-005 KCM ACCESS Eligibility Verification	SEA-03543
RFCS RFI 312	Card Inventory Location and Sub Location	SEA-03546
RFCS RFI 316	Phase II Websites - AGW-060 Search for work order (Advanced search)	SEA-03573
RFCS RFI 316	Phase II Websites - AGW-068 Work Order details - order types	SEA-03573
RFCS RFI 317	Phase II Websites & CST - AGW-038 Transaction history for Cardholder Name	SEA-03574
RFCS RFI 329	Phase II Agency Website - AGW-009 Blocking and Unblocking Screen	SEA-03586
RFCS RFI 330	Phase II Agency Website - AGW-069 Viewing Work Orders	SEA-003587
RFCS RFI 331	Phase II Standards - AGW-002 Data standard - Mask fields with standard formats	SEA-03588
RFCS RFI 389	Phase II Agency Website - AGW-016 Advanced search - Business Account Number	SEA-03832
RFCS RFI 391	Phase II Agency Website - AGW-141 Customer Support and Card Services - Block/Unblock Single Card	SEA-0836

## Functional Area: BA Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 199	Institutional Website Terms & Conditions	SEA-02960
RFCS RFI 227	Phase II Business Accounts - BAW-009 Program Titles should be globally changed to Business Passport & Business Choice	SEA-03291
RFCS RFI 228	Phase II Business Accounts - Right-to-Ride Validity Period (BAW-072)	SEA-03301
RFCS RFI 229	Phase II Business Accounts - Commercial Account Product Validity Period (BAW-073)	SEA-03302
RFCS RFI 230	Phase II Business Accounts - New Card & Products Available Months (BAW-055)	SEA-03303
RFCS RFI 231	Phase II Business Accounts - BAW-057 Order Management - new product order & multiple orders	SEA-03269
RFCS RFI 253	Phase II Business Accounts - BAW-042 Business Account Agreement Administration - Payment Methods	SEA-03404
RFCS RFI 257	Phase II Business Accounts - BAW-079 Log on	SEA-03421
RFCS RFI 259	Phase II Business Accounts - BAW-074 Commercial Account Pass - Transaction History	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-071 Agreement Details - Permissions	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-065 Terminate agreement - Tax ID	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-064 Terminate agreement - Customer Name	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-062 Agreement Summary - Terminate agreement confirmation screen	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-054 Create New Card Order - Order Details for Youth Cards	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-004 Welcome Page - Typo	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-010 Products Available for Sale - Typo	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-015 Global - Field Length	SEA-03423

## Functional Area: BA Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 259	Phase II Business Accounts - BAW-020 Register New Agreement - Links	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-026 Register new Agreement: Confirmation - Special Instructions	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-028 Search for an Agreement - Agreement State	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-041 Program Information - Unspecified Agreement Type	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-048 Business Account Agreement Administration: Agreement Summary - Contract Status	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-060 Disassociating Card and End User Registration	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-066 Terminate agreement - Termination Date	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-068 Suspend agreement - Start Date	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-080 Blocking cards and products	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-082 Default Group Name	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-002 Welcome Page - Business Account Log On Link	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-003 Welcome Page - Name Change	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-005 Left Navigation Bar	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-007 ORCA for Business, Human Services, Government Agencies, Schools - Introductory Language	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-012 New Customer Signup - Right-to-Ride	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-013 New Customer Signup - Youth/RRFP	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-014 New Customer Signup - General	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-016 Global - Title field	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-017 Global - Name Field	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-019 Global - Add Contact	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-021 Register New Agreement - Navigation	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-022 Register New Agreement - Links	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-023 Register New Agreement: Payment Info - Payment & Approval	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-025 Register New Agreement: Payment Info - Website Password	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-027 Search for an Agreement - "RFCS"	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-029 Search for an Agreement - Agreement State	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-030 Search for an Agreement - Wrapping	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-032 Agreement Summary - Approving declined agreement	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-033 Agreement Process - Agreement Process	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-034 Business Account Agreement Administration: All Details Pages - Save Info	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-035 Business Account Agreement Administration: All Details Pages - "Next" Button	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-036 Business Account Agreement Administration: All Details Pages - Save Info mid-process	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-043 Global - Business Account Contact Name	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-044 Business Account Agreement Administration: Program Information - Lead Agency Contact Name	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-045 Business Account Agreement Administration: Approval and dates - Date Approved	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-046 Business Account Agreement Administration: Approval and dates - Contract End Date	SEA-03423
RFCS RFI 259	Phase II Business Accounts - BAW-052 Business Account Program Administration: Pass Products Allowed - Add Filter	SEA-03423
RFCS RFI 305	Right-to-Ride Pass Types & Apportionment Methods	SEA-03518
RFCS RFI 318	Phase II BA Website - BAW-083 Data Export & Import - CSV files	SEA-03575
RFCS RFI 331	Phase II Standards - BAW-001 Data standard - Mask fields with standard formats	SEA-03588
RFCS RFI 340	Phase II BA Website - BAW-085 Relationship of Institutions to Branches to Card Groups	SEA-03650
RFCS RFI 406	Phase II Business Accounts - BAW-056 Order Management - new product order - multiple orders	SEA-03863

## Functional Area: Call Center Website

## Functional Area: Call Center Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 250	Phase II Call Center Website - CCW-199 Global Screen Standard - Consistent Titles	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-200 Global Screen Standard - Retaining Customer/Card Information	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-202 Global Screen Standard - Radio Button actions	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-203 Global Screen Standard - Button Names	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-133 Website standard - Credit Card Entry	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-094 Global Screen Standard - Title Field	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-035 Global Screen Standard - Business Account Names	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-114 Global Screen Standard - Data Entry	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-118 Website standard - "Ditzel" and Sorting	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-104 General - Occurrence	SEA-03359
RFCS RFI 250	Phase II Call Center Website - CCW-076 Website standard - CSN Searches	SEA-03359
RFCS RFI 251	Phase II Call Center Website - CCW-091 View Card Balance - Unregistered Cards and Work Orders	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-107 Register a card to this account - Primary vs. Secondary	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-078 Report Lost or Stolen Card - purchase replacement card	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-129 Order an Unregistered Card - multiple cards	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-135 Close Call Center Website? - logout process	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-008 Search for Card or Cardholder Account - none of the above	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-009 Search for Cardholder - Results Fields	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-034 Search for Card Number - Results	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-089 Search for a Card or Cardholder Account - "Next" button	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-090 Search for a Card or Cardholder Account - Screen layout	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-041 Add Value to Card - Static Text Update	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-117 Add Value to Card - Purse - Amount to Add	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-043 Add Value to Card - Puget Pass - Product description	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-145 Log in - Cursor placement	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-085 Search for Card or Cardholder Account - Cursor placement	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-014 Cardholder Home Page - Missing Time	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-045 Add Value to Card - Agency Pass - Static Text	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-131 Order a Registered Card - Flow	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-134 Credit Card Details - Screen format	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-021 Support Occurrence - Detail - Screen format	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-056 View NSF History - NSF History Details	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-016 Support Occurrence - Detail - Cardholder ID	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-095 Log Call Details - Identifying Information	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-121 Call Log Details - Flow	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-055 View NSF History - Field Name	SEA-03360
RFCS RFI 251	Phase II Call Center Website - CCW-130 Order Cards - Consistency	SEA-03360
RFCS RFI 316	Phase II Websites - CCW-184 Work Order Search - Order Status Sorting	SEA-03573
RFCS RFI 316	Phase II Websites - CCW-099 Work Order Search - location of fields	SEA-03573
RFCS RFI 316	Phase II Websites - CCW-119 Work Order Details	SEA-03573
RFCS RFI 316	Phase II Websites - CCW-177 Work Order Search - Originating Agency	SEA-03573
RFCS RFI 316	Phase II Websites - CCW-178 Work Order Search - Business Accounts	SEA-03573
RFCS RFI 316	Phase II Websites - CCW-179 Work Order Search - "number" field label	SEA-03573
RFCS RFI 317	Phase II Websites & CST - CCW-006 Transaction History - Cardholder History	SEA-03574
RFCS RFI 319	Phase II Call Center Website - CCW-077 Report Lost or Stolen Card - Purchase Replacement Card	SEA-03576
RFCS RFI 319	Phase II Call Center Website - CCW-136 Purse Refund - User Message	SEA-03576



## Functional Area: Call Center Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 319	Phase II Call Center Website - CCW-137 Order an Unregistered Card - Typo	SEA-03576
RFCS RFI 319	Phase II Call Center Website - CCW-182 Work Order Details - Anonymous Cards	SEA-03576
RFCS RFI 319	Phase II Call Center Website - CCW-186 Work Order Records - Product Purchases	SEA-03576
RFCS RFI 319	Phase II Call Center Website - CCW-205 End the Call - Assigned To	SEA-03576
RFCS RFI 321	Phase II Call Center Website - CCW-108 Viewing Card Details	
RFCS RFI 321	Phase II Call Center Website - CCW-112 Purchase Card - Autoload	
RFCS RFI 321	Phase II Call Center Website - CCW-067 Order Application Forms - Send application	

## Functional Area: Cardholder Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 314	Phase II Cardholder Website - CHW-113 New Navigation Structure	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-045 Global - "Related Links	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-074 Global - "Title" Fields	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-075 Global - Telephone Numbers	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-028 Create a My ORCA Account - Personal details	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-094 Create Account - Addresses	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-017 Order Card Process	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-029 Order Unregistered Card	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-030 Order Card - Payment page	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-018 Registered Card - Clicking on New Card 1	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-073 Purchase Card - Information Flow	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-055 Pass purchase	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-098 Purchase card and/or product	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-044 Lost & Stolen - "Send Report"	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-002 Global - ORCA Logo	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-068 Log Out Page - Buttons	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-057 My ORCA Login - Screen focus	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-037 Order Card - Receipt	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-010 Inconsistent Links	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-114 Add Value to Purse - E-purse amount	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-012 Global - Search function	SEA-03548
RFCS RFI 314	Phase II Cardholder Website - CHW-031 Leave My ORCA	SEA-03548
RFCS RFI 315	Phase II Card Registration Process - CHW-111 Card Registration via method other than Cardholder Website	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CHW-059 Create Username / Password page - e-mail Address	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CHW-060 Create Username / Password page - First & Last Name	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CHW-063 Create Username / Password page - Creating Account	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CHW-024 Contact ORCA - Contact Information	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CST-052 E-mail address should not be a mandatory field	SEA-03549
RFCS RFI 315	Phase II Card Registration Process - CCW-198 The Card Registration process needs to be simplified	SEA-03549
RFCS RFI 324	Phase II Cardholder Website - CHW-105 Benefits of ORCA	SEA-03581
RFCS RFI 325	Phase II CH Website CHW-033 Contact ORCA - Message sent confirmation	SEA-03582
RFCS RFI 325	Phase II CH Website CHW-043 Contact ORCA - confirmation e-mail	SEA-03582
RFCS RFI 325	Phase II CH Website CHW-048 Phone number requirement	SEA-03582
RFCS RFI 325	Phase II CH Website CHW-049 Product descriptions	SEA-03582
RFCS RFI 326	Phase II Cardholder Website - CHW-102 add value - product info	SEA-03583
RFCS RFI 328	Phase II Websites- Corrective Work- Autoload	SEA-03585
RFCS RFI 331	Phase II Standards -CHW-118 Data standard - Mask fields with standard formats	SEA-03588

## Functional Area: CD Administration

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
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## Functional Area: CD Administration

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 241	Phase II CDA - WSF-29 Routes	SEA-03335
RFCS RFI 264	Phase II CDA - CDA-001 CDA - DDU/OBFTP verification tool for the Regional Test Bed (RTB)	SEA-03437
RFCS RFI 266	Phase II CDA - CDA-004 CDA - Testing specific dates in the RTB	SEA-03439
RFCS RFI 271	Phase II CDA - CDA-010 CDA - Testing error	SEA-03441
RFCS RFI 271	Phase II CDA - CDA-009 CDA - New name for Test Import Set button	SEA-03441
RFCS RFI 271	Phase II CDA - CDA-013 CDA - Operator ID Import Function	SEA-03441
RFCS RFI 271	Phase II CDA - CDA-015 CDA - DART CD	SEA-03441
RFCS RFI 287	Phase II CDA - CDA-006 CDA - Points File Handling	SEA-03475
RFCS RFI 296	Phase II CDA - CDA-018 CD Administration - View regional holiday calendar	SEA-03506

## Functional Area: CST

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
ERG RFI 351	Phase II CST - CST-049 Serial number verification at CST for Non-RFCS Products	SEA-03022
ERG RFI 359	CST Training Mode - Contract Compliance	SEA-03129
RFCS RFI 217	Phase II CST CST-045 Birth Date Fields	SEA-03236
RFCS RFI 217	Phase II CST CST-048 Dollar Amounts should Default to 2 Decimals	SEA-03236
RFCS RFI 217	Phase II CST CST-092 Searching by Card Serial Number	SEA-03236
RFCS RFI 217	Phase II CST CST-122 Packing Slip and Mailing Labels	SEA-03236
RFCS RFI 217	Phase II CST CST-125 Replacement Card Receipt Text	SEA-03236
RFCS RFI 217	Phase II CST CST-001 - CST Logon	SEA-03236
RFCS RFI 217	Phase II CST CST-002 Eliminate Timeouts	SEA-03236
RFCS RFI 217	Phase II CST- CST-013 Product Screen - Add autoload details	SEA-03236
RFCS RFI 217	Phase II CST- CST-018 Additional Check Related Fields Required	SEA-03236
RFCS RFI 217	Phase II CST- CST-022 MS Retail - Automatic Credit Card Submission	SEA-03236
RFCS RFI 217	Phase II CST - CST-023 Managing Popular Products	SEA-03236
RFCS RFI 217	Phase II CST CST-041 Card Details - Associated Cardholder	SEA-03236
RFCS RFI 217	Phase II CST CST-025 Data Standard - Date Field	SEA-03236
RFCS RFI 217	Phase II CST CST-031 Data Standard - State/Province Field	SEA-03236
RFCS RFI 217	Phase II CST CST-034 Screen Standard - Card Serial Number on screen headings	SEA-03236
RFCS RFI 217	Phase II CST CST-036 Screen Standard - Auto Jump from Field to Field	SEA-03236
RFCS RFI 217	Phase II CST - CST-051 Tab an Screen Name Don't Match	SEA-03236
RFCS RFI 221	Phase II CST: CST-123 Associate Cardholder	SEA-03274
RFCS RFI 221	Phase II CST: CST-132 Transaction Failure on Payment	SEA-03274
RFCS RFI 221	Phase II CST: CST-136 Replacement Card Receipt	SEA-03274
RFCS RFI 223	Phase II Reporting: RPT-006 POS Transaction Trace Report	SEA-03676
RFCS RFI 223	Phase II Reporting: RPT-008 MS Retail Reports - Report Access	SEA-03677
RFCS RFI 317	Phase II Websites & CST - CST-026 Transaction history standardized wherever it is displayed	SEA-03574
RFCS RFI 317	Phase II Websites & CST - CST-134 Online Transaction log - term is unclear	SEA-03574
RFCS RFI 331	Phase II Standards - CST-029 Data standard - Mask fields with standard formats	SEA-03588
RFCS RFI 333	Phase II CST - CST-015 CST Reports - Credit Card Receipt	SEA-03643
RFCS RFI 395	Phase II CST CST-016 Shift Reports	SEA-03841
RFCS RFI 402	Phase II CST CST-014 End of Shift Report	SEA-03859

## Functional Area: Finance

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 216	Phase II Financial - FIN-004 ACH Submission Timeline	SEA-03235
RFCS RFI 216	Phase II Financial - FIN-006 Credit Card Validation at Time of Registration	SEA-03235
RFCS RFI 216	Phase II Financial - FIN-009 Index of Terms	SEA-03235
RFCS RFI 216	Phase II Financial - FIN-003 Manual Adjustments	SEA-03235
RFCS RFI 216	Phase II Financial - FIN-012 - Credit Card Processing for Autoloads must be Automated	SEA-03235
RFCS RFI 218	Phase II Finance ACH Bank Submission	SEA-03264
RFCS RFI 288	Phase II Finance - FIN-005 Processing credit cards through institutional web site	SEA-03476

## Functional Area: General Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
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## Functional Area: General Website

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 219	Phase II Websites - Error Message Text	SEA-03266
RFCS RFI 364	Phase II Websites - Guideline 1.1 Provide text alternative for all non-text content	SEA-03154
RFCS RFI 364	Phase II Websites - Guideline 1.4 Make it easy to distinguish foreground information from its background	SEA-03154
RFCS RFI 364	Phase II Websites - Guideline 2.2 Allow users to control time limits on their reading or interaction	SEA-03154
RFCS RFI 364	Phase II Websites - Guideline 2.4 Provide mechanisms to help user find content, orient themselves within and navigate thru	SEA-03154

## Functional Area: Mail Center

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 272	Phase II Mail Center - MCT-043 CIPP - View processing Orders - Originating order number	SEA-03442
RFCS RFI 283	Phase II Mail Center - MCT-018 CIPP Printing Packing Slips and Mailing Labels	SEA-03471
RFCS RFI 284	Phase II Mail Center - MCT-004 CIPP - cannot sort fields on any page	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-006 CIPP - Cancel Order Button	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-008 CIPP - View List Or Details - Original Order Number	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-042 CIPP - View processing list - Grouping indication	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-009 CIPP View Order - Close Order Button	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-040 CIPP - View Order information - Group indicator	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-038 CIPP - View Completed Orders - open order detail - Closing Orders	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-037 CIPP - View Closed Orders list - Return to filtered list	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-036 CIPP - View Closed Orders - Screen modification	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-033 CIPP Logoff Confirmation	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-030 Mail Center CST - Shift report - Field name consistency	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-014 Mail Center CST - Shift Report Header	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-027 CIPP - Select New Card Orders - Accept order - Grouping Orders	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-026 CIPP - Select New Card Orders - Grouping orders	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-025 CIPP - Select New Card Orders - Business account order notes	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-002 Adding Value - Card Not Present	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-007 CIPP - View List Time Format	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-019 CIPP - Printer Card Catcher	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-020 CIPP - Printer Disposable Cards	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-031 Mail Center CST - Shift report Time Format	SEA-03472
RFCS RFI 284	Phase II Mail Center - MCT-039 CIPP - View List (all screens) Time Format	SEA-03472
RFCS RFI 360	Phase II Mail Center -MCT-017 Mail Center CST - Packing Slips and Mailing Labels	SEA-03698

## Functional Area: OBE

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 236	Phase II OBE - EQP-007 System start - restart	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-012 Managing Data Transfer	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-038 CT DDU Buttons Out of Alignment	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-009 Release Management Process Improvement	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-010 WDOLS Troubleshooting	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-003 DDU Display - Clock visibility	SEA-03316
RFCS RFI 236	Phase II OBE - EQP-051 Error logging	SEA-03316
RFCS RFI 237	Phase II OBE - EQP-013 KCM DDU - RTT key	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-042 PT DDU - Pass icon	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-043 PT DDU - Promotional and Bicycle icons	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-044 PT DDU - Short Fare icon	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-045 PT DDU - Multiple Fare Counter	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-049 PT DDU - ST icons	SEA-03318
RFCS RFI 237	Phase II OBE - EQP-032 CT DDU - Change to Manual Logon	SEA-03318
RFCS RFI 238	Phase II OBE - EQP-025 KCM DDU Volume Controls	SEA-03319

## Functional Area: OBE

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 336	Phase II OBE - EQP-024 DDU Messages - Revise messages	SEA-03646
RFCS RFI 336	Phase II OBE - EQP-030 FTP Messages - Revise messages	SEA-03646

## Functional Area: Other

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 122	On-line Card Registration	SEA-01699

## Functional Area: Reporting

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
ERG RFI 352	BA Reporting Security	SEA-03049
RFCS RFI 223	Phase II Reporting: RPT-002 Ridership Reports - Missing Subtotals and Totals	SEA-03670
RFCS RFI 223	Phase II Reporting: RPT-003 Daily Post-Payment Automatic Revalue Report	SEA-03671
RFCS RFI 223	Phase II Reporting: RPT-004 Institutional Card Status Report	SEA-03672
RFCS RFI 223	Phase II Reporting: RPT-010 Transaction Summary Report	SEA-03681
RFCS RFI 223	Phase II Reporting: RPT-011 Ad Hoc Reporting - Access to Standard Reports Business Views	SEA-03682
RFCS RFI 223	Phase II Reporting - RPT-012 Card Refund Report	SEA-03683
RFCS RFI 223	Phase II Reporting: RPT-041 Business View - SALES missing field	SEA-03680
RFCS RFI 245	Phase II BA Reports - RPT-025 Global Update - Business Account ID	SEA-03376
RFCS RFI 245	Phase II BA Reports - RPT-032 Global - Date range	SEA-03690
RFCS RFI 245	Phase II BA Reports - RPT-041 Global - Sort Order	SEA-03689
RFCS RFI 245	Phase II BA Reports - RPT-031 Institutional Account Transaction History Report - Device Location	SEA-03691
RFCS RFI 245	Phase II BA Reports - RPT-028 Institutional Account Transaction History Report - Remove Source Participant	SEA-03692
RFCS RFI 245	Phase II BA Reports - RPT-029 Institutional Account Transaction History Report - Remove Transit Operator	SEA-03693
RFCS RFI 245	Phase II BA Reports - RPT-044 Institutional Account Transaction History Report - Schedule Frequency	SEA-03694
RFCS RFI 245	Phase II BA Reports - RPT-026 All transaction history reports - WSF Commercial Accounts Transaction History	SEA-03697
RFCS RFI 246	Phase II BA Reports - RPT-043 Institutional Transaction History Report - Transaction Amount	SEA-03377
RFCS RFI 276	Phase II Mail Center - MCT-022 CIPP Accounting Reports at Shift End	SEA-03461
RFCS RFI 277	Phase II Mail Center - MCT-023 CIPP Accounting Report - Order Restart	SEA-03462
RFCS RFI 294	Phase II Reports - RPT-021 Standard Reports - Consolidated (Farecard + Non Farecard) Run (Vehicle)-Level Ridership	SEA-03486
RFCS RFI 338	Phase II Reporting - RPT-050 ST Standard Reports – Separate ST Services	SEA-03648
RFCS RFI 339	Phase II Reporting -RPT-052 Reporting - Business Views CRM	SEA-03653
RFCS RFI 339	Phase II Reporting - RPT-051 Reporting - Business View Changes	SEA-03649
RFCS RFI 341	Phase II Reporting - RPT-034 Institutional Billing and Transaction Reports - Branches	SEA-03651
RFCS RFI 341	Phase II Reporting - RPT-035 Institutional Billing - Card count error	SEA-03651
RFCS RFI 341	Phase II Reporting -RPT-036 Institutional Billing - Order number	SEA-03651
RFCS RFI 341	Phase II Reporting - RPT-037 Institutional Billing - Validity Period	SEA-03651
RFCS RFI 341	Phase II Reporting - RPT-039 Institutional Billing - Header	SEA-03651
RFCS RFI 342	Phase II Reporting - Reporting Prior Days Transactions	SEA-03652
RFCS RFI 344	Phase II Reporting -RPT-009 Standard and Ad Hoc Reports - Sales Report	SEA-03654
RFCS RFI 345	Phase II Reporting -RPT-053 Institutional Billing Report - Running Report	SEA-03655
RFCS RFI 351	Phase II Vanpool -VAN -017 Vanpool Reporting - Ridership Reporting	SEA-03661
RFCS RFI 357	Phase II Reporting -RPT-020 Financial Reporting Changes	SEA-03686
RFCS RFI 404	Phase II Reporting: RPT-005 Manual Adjustment Report	SEA-03861
RFCS RFI 412	Voucher Use Transaction	SEA-03878

## Functional Area: Vanpool

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 310	Phase II Vanpool - VAN-007 PFTP Hardware - PFTP case	SEA-03544



## Functional Area: Vanpool

<u>RFI Number</u>	<u>Requirement:</u>	<u>BMS Number</u>
RFCS RFI 310	Phase II Vanpool - VAN-014 Card Logon	SEA-03544
RFCS RFI 310	Phase II Vanpool - VAN-005 PFTP Hardware - Charging cradles	SEA-03544
RFCS RFI 310	Phase II Vanpool - VAN-006 PFTP Hardware - In-vehicle holder/charger	SEA-03544
RFCS RFI 350	Phase II Vanpool -VAN-002 Non-PFTP Solution - Retail Vanpool Products	SEA-03660
RFCS RFI 350	Phase II Vanpool -VAN-003 Non-PFTP Solution - Pass Use	SEA-03660
RFCS RFI 350	Phase II Vanpool -VAN-004 Non-PFTP Solution - Ridership Recording	SEA-03660